



Dukesgate Academy
The best in everyone™
Part of United Learning

Parent and Visitor Code of Conduct

Reviewed: September 2026

Next review: September 2027

Dukesgate Academy Parent and Visitor Code of Conduct

The purpose of this document is to provide a reminder to all our parents, carers and visitors to Dukesgate about the expected conduct whilst on the school site.

Dukesgate Academy is a friendly and inclusive school that puts children at the heart of all we do. We recognise that children achieve best when home and school work in partnership and are pleased that we have so many committed and caring parents who are supportive of our ethos and aims.

We try to maintain an open-door policy, making ourselves available to ensure your child feels safe, secure and happy whilst learning in school. Should you wish to speak with a member of staff or the Principal about a concern, this can easily be arranged via the school office or by speaking directly to your child's teacher at the start or end of the school day.

We are very proud of our good reputation but depend on all members of our school community to help us maintain and develop this. We are committed to ensuring a calm, stimulating and orderly learning environment with outstanding behaviour, respect and tolerance as the default position for all members of the school community.

We expect parents, carers and visitors to show consideration to others by:

- Ensuring that children are brought to school on time to prevent disruption to their own learning and that of the rest of the class.
- Showing respect for all members of the school community by setting a good example in your own speech and behaviour.
- Working together with staff for the benefit of the children. If you have any concerns, approach the staff to help resolve any issues or concerns if and when they arise.
- Try to clarify a child's version of events with the school to bring a peaceful solution to any concerns.
- Correcting your own child's behaviour, especially in public where it could lead to conflict, aggressive or unsafe behaviour.
- Avoid using staff as threats to correct your child's behaviour.
- Parking and driving near school with consideration for the

safety of our children and convenience of our neighbours.

- Respecting the school environment by not dropping litter and keeping it tidy.

In order to support a calm, peaceful and safe school environment, Dukesgate cannot tolerate parents, carers or visitors showing any of the following behaviours:

- Swearing, cursing or using other profane language in the playground or school building.
- Shouting, showing signs of temper, using aggressive or threatening language towards fellow parents, staff, visitors or children.
- Threatening or intimidating any member of staff, other parents, visitors or children – regardless of whether or not the behaviour constitutes a criminal offence.
- Using any form of racial or discriminatory abuse (such incidents will be reported to the police).

- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (such an approach to a child may be seen as assault on that child and may have legal consequences); or to discuss or chastise them because of a disagreement between the parents of the child.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Smoking (including e-cigarettes) or consuming alcohol or illegal drugs whilst on school property.
- Carrying any form of offensive weapon e.g. knives, guns or any instrument that can be construed as an offensive weapon.
- Making defamatory, offensive or derogatory comments regarding the school or any of the pupils, parents or staff at the school on Facebook or other social media sites.
- Dogs being brought onto the school property.
- Spitting on school property.
- Damaging or destroying school property.

Please note that parents and carers are allowed on the school premises by permission of the academy; this may be withdrawn if necessary.

Should any of the above behaviours occur on school premises, Dukesgate Academy may feel it is necessary to contact the appropriate authorities, which could include the police and if necessary, even ban the offending adult from entering the school grounds.

Thankfully such behaviours are extremely rare and we appreciate your ongoing concern and support for this policy and the reputation of our school.